



**RMI IS COMMITTED TO PROVIDING EDUCATION AND LEADERSHIP PROGRAMS TO OUR EMPLOYEES - THE VERY FOUNDATION OF OUR SUCCESS.**

That's why our clients appreciate our well trained and highly motivated employees who represent the highest levels of professionalism and skill the industry has to offer.

RMI's philosophy is to hire individuals with exceptional attitudes and ethics, then teach them the skills necessary to be successful. Our goal is to develop leaders who exceed client and personal expectations while delivering the highest level of customer service in the industry.

We believe a key factor in employee motivation and retention is to provide employees with opportunities to continue their professional development and career enhancing skills.

Our Professional Development program is designed with the future in mind. Our goal is to provide our current and future employees with the opportunity to grow with us. To foster this, we have designed a program that combines off-site training, mentoring and on-the-job experience.

**RMI'S SCHOOL OF PROFESSIONAL DEVELOPMENT OFFERS:**

- *Leadership Training*
- *Interactive Coursework*
- *Skill Enhancement*
- *Continuing Education & Learning*

**COURSES AVAILABLE:**

Customer Service Skills

Communication Techniques

Logical Problem Solving

Managing Conflict

Group Decision Making

Effective Time Management

Understanding Budgets

Office Productivity